



## Terms and Conditions

### 1. Legally Binding Agreement

- By signing a contract with Grime Fighters, LLC, you are signing a legally binding contract for the agreed work to be done at an agreed upon price. All deposits made to the company shall be surrendered as damages in the event that you break this contract.

### 2. Guarantee

- Grime Fighters, LLC, guarantees the quality of all our services. We try to care for your property as if it were our own. We take pride in all of our services. We provide no additional warranties. Any concerns about our work should be mentioned immediately.

### 3. Payments & Deposites

- Estimates and price quotes from Grime Fighters, LLC will be honored for 30 days. However, if the customer changes or alters the requested services, the agreed upon price will be subject to change.
- A 25% deposit of the total amount stated on the estimate is required to schedule work requested. Payments made to Grime Fighters, LLC are to be paid by cash, check, or credit card. All balances are to be paid the same day work is completed, unless previously agreed upon prior to the start date. If balances are not paid within 30 days of services being rendered, late charges will be assessed on all balances at a rate of 5% per month. Any changes to this policy are to be agreed upon in writing on your contract. The customer agrees to pay any collection cost incurred by Grime Fighters, LLC related to the collection process of outstanding balances.

### 4. Courtesy

- While Grime Fighters, LLC is on your property, you are responsible for keeping all children, pets, as well as other individuals (i.e. landscapers, painters, pest control or other contractors) away from the work area. This is for the safety of all. If for any reason we

are not able to complete our scheduled work due to interference from other contractors, the homeowner will be subject to a service fee.

#### **5. Removal and Replacement of Belongings**

- Removal and replacement of interior and exterior items (i.e. furniture, nic nacs, planters, grills, etc.) is the responsibility of the homeowner. Should we need to remove items from the areas to be cleaned, we will not be responsible for breakage or for storage issues. If assistance is required to move any necessary items, please contact Grime Fighters, LLC at the time of scheduling.

#### **6. Scheduling**

- Inclement weather may affect schedule changes on exterior cleaning services. If circumstances beyond our control affect your start and completion times or dates, you will be notified.

#### **7. Water Usage**

- For most services, we will need access to an onsite water supply. It is the customer's responsibility to ensure that the water supply is on and working before our arrival. Additional charges may apply if water is not available and needs to be brought to the site.

#### **8. Stains**

- We do not guarantee removal of stains. Tree sap, artillery fungus, splatters from stain and paint are examples of materials that cannot be removed by conventional means.
- If additional cleaning is necessary or desired to address stains, Grime Fighters, LLC reserves the right to make needed adjustments to the original quoted price, pending the customer's approval.
- Removal of hard water stains and oxidation from aluminum screens is not guaranteed or covered under general window cleaning and pressure washing estimates.

#### **9. Damages**

- The homeowner is responsible to ensure that their property is in good repair and weather tight. This includes windows, doors, siding, exterior electrical receptacles and light fixtures. We will not be responsible for damages from the result of water infiltration due to poor or improper installation, lack of maintenance, or disrepair to the property.
- We also cannot be responsible for loose mortar that may dislodge during the cleaning process.
- Aluminum siding and some vinyl siding may be discolored or faded due to sun and weather. Washing will remove the gritty, chalky layer on surfaces and may cause these faded aspects of the aluminum and vinyl siding to stand out. Grime Fighters, LLC is not responsible for pre-existing fading.
- Exterior windows may become spotted as a result of our power washing the house and windows. Window cleaning is NOT included, unless specified as "window cleaning" on your contract.

**10. 7-Day Rain Guarantee**

- Grime Fighters, LLC will honor a 7-day rain guarantee for customers who have their windows cleaned during a rain event. If for any reason other than rain the windows are spotted or clarity is disturbed in any way, the customer will be responsible for the cost of re-cleaning the glass (i.e. sprinklers, spills, accidental overspray from pest control companies, bird/insect waste). These are NOT covered by the 7-day guarantee.

Signature is required that states you have read and understand the Terms and Conditions.

Signature: \_\_\_\_\_

Date : \_\_\_\_\_

Grime Fighters, LLC  
201 S. 15th St  
Emmaus PA 18049  
PA License # 066892

